TAXPAYER
ADVOCATE
SERVICE
YOUR VOICE AT THE IRS
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The Taxpayer Advocate Service will assist taxpayers at its upcoming

## **PROBLEM SOLVING DAY**

What: Taxpayer Advocate Service Problem Solving Day

When: Friday, June 17, 2022, from 9:00 A.M. until 2:00 P.M.

Where: Catawba Valley Community College Tarlton Complex 2550 US Hwy 70-SE Hickory, North Carolina

Partner: Veterans Administration

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

This event is open to area homeless veterans and requires proof of veteran status to attend.

Attendees will receive personal hygiene products, camping supplies, and shoes (if available). Military surplus items will also be available for veterans, including boots, clothing, duffel bags, blankets, etc. Services available to those who attend will include medical and dental care, employment resources, and mental health/pastoral counseling/chaplain services.

TAS is an *independent* organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's *services are free* to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



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